

STANISLAUS CONSOLIDATED FIRE PROTECTION DISTRICT
POLICIES & PROCEDURES

ARTICLE: C-33
SECTION: Operations Division
DATE: 5/4/99
SUPERSEDES:
TITLE: **STATION TELEPHONE PROCEDURES**

When answering the business telephone at any SCFPD station the subsequent protocol shall be followed – “Station (your station), your title, your name, how can I help you?” As an example: Captain Wilkinson is at station 36, he would answer the telephone “Station 36, Captain Wilkinson, how can I help you?”

Written By: Dan Reeves

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